

# OPENPIM 30

RICHARD TOMLINSON, MARCUS SPILLER

🔍 **OFFICIAL GAZETTE OF THE UNITED STATES PATENT AND TRADEMARK OFFICE** UNITED STATES. PATENT AND TRADEMARK OFFICE, 2000


🔍 **CODE OF MASSACHUSETTS REGULATIONS, 1999**, 1999 ARCHIVAL SNAPSHOT OF ENTIRE LOOSELEAF CODE OF MASSACHUSETTS REGULATIONS HELD BY THE SOCIAL LAW LIBRARY OF MASSACHUSETTS AS OF JANUARY 2020.


🔍 **THE CITY OF MIRRORS** JUSTIN CRONIN, 2016-05-24 #1 NEW YORK TIMES BESTSELLER • “A THRILLING FINALE TO A TRILOGY THAT WILL STAND AS ONE OF THE GREAT ACHIEVEMENTS IN AMERICAN FANTASY FICTION.”—STEPHEN KING YOU FOLLOWED THE PASSAGE. YOU FACED THE TWELVE. NOW ENTER THE CITY OF MIRRORS FOR THE FINAL RECKONING. AS THE BESTSELLING EPIC RACES TO ITS BREATHTAKING FINALE, JUSTIN CRONIN’S BAND OF HARDENED SURVIVORS AWAIT THE SECOND COMING OF UNSPEAKABLE DARKNESS. THE WORLD WE KNEW IS GONE. WHAT WORLD WILL RISE IN ITS PLACE? THE TWELVE HAVE BEEN DESTROYED AND THE TERRIFYING HUNDRED-YEAR REIGN OF DARKNESS THAT DESCENDED UPON THE WORLD HAS ENDED. THE SURVIVORS ARE STEPPING OUTSIDE THEIR WALLS, DETERMINED TO BUILD SOCIETY ANEW—AND DARING TO DREAM OF A HOPEFUL FUTURE. BUT FAR FROM THEM, IN A DEAD METROPOLIS, HE WAITS: ZERO. THE FIRST. FATHER OF THE TWELVE. THE ANGUISH THAT SHATTERED HIS HUMAN LIFE HAUNTS HIM, AND THE HATRED SPAWNED BY HIS TRANSFORMATION BURNS BRIGHT. HIS FURY WILL BE QUENCHED ONLY WHEN HE DESTROYS AMY—HUMANITY’S ONLY HOPE, THE GIRL FROM NOWHERE WHO GREW UP TO RISE AGAINST HIM. ONE LAST TIME LIGHT AND DARK WILL CLASH, AND AT LAST AMY AND HER FRIENDS WILL KNOW THEIR FATE. LOOK FOR THE ENTIRE PASSAGE TRILOGY: THE PASSAGE | THE TWELVE | THE CITY OF MIRRORS PRAISE FOR THE CITY OF MIRRORS “COMPULSIVELY READABLE.”—THE NEW YORK TIMES BOOK REVIEW “THE CITY OF MIRRORS IS POETRY. THRILLING IN EVERY WAY IT HAS TO BE, BUT POETRY JUST THE SAME . . . THE WRITING IS SUMPTUOUS, THE LANGUAGE LOVELY, EVEN WHEN THE ACTION ITSELF IS DARK AND VIOLENT.”—THE HUFFINGTON POST “THIS REALLY IS THE BIG EVENT YOU’VE BEEN WAITING FOR . . . A TRUE LAST STAND THAT BUILDS AND COMES WITH A BLOODY, ROARING PAYOFF YOU WON’T SEE COMING, THEN BUILDS AGAIN TO THE BIG FACE OFF YOU’VE BEEN WAITING FOR.”—NPR “A MASTERPIECE . . . WITH THE CITY OF MIRRORS, THE THIRD VOLUME IN THE PASSAGE TRILOGY, JUSTIN CRONIN PUTS PAID TO WHAT MAY WELL BE THE FINEST POST-APOCALYPTIC EPIC IN OUR DYSTOPIAN-GLUTTED TIMES. A STUNNING ACHIEVEMENT BY VIRTUALLY EVERY MEASURE.”—THE NATIONAL POST “JUSTIN CRONIN’S PASSAGE TRILOGY IS REMARKABLE FOR THE UNREMITTING DRIVE OF ITS NARRATIVE, FOR THE BREATHTAKING SWEEP OF ITS IMAGINED FUTURE, AND FOR THE CLEAR LUCIDITY OF ITS LANGUAGE.”—STEPHEN KING

🔍 **DOLLAR SERIES** PEPPER WINTERS, 6 X USA TODAY BESTSELLER #1 BESTSELLER IN NUMEROUS ROMANCE CATEGORIES READY TO BINGE READ NOW! VOLUME TWO FINAL THREE BOOKS IN THE 6 X USA TODAY BESTSELLING DOLLAR SERIES “I’M DONE HURTING HER. SHE’S BEEN HURT ENOUGH. IT’S TIME I SET HER FREE...” INCLUDED IN THIS BOXED SET: HUNDREDS ONCE UPON A TIME, I WISHED TO GO HOME AND FORGET. NOW, I’M STRONG AND READY TO FIGHT. SEDUCED AND CLAIMED, ELDER NO LONGER JUST DEMANDS MY VOICE, HE COMMANDS ME TO BE A THIEF LIKE HIM. I REFUSE. BUT HE OFFERS ME THINGS I SHOULDN’T WANT, FAVOURS I SHOULD RUN FROM. IN RETURN FOR HIS PROTECTION, I’M ORDERED TO STEAL ENOUGH PENNIES AND DOLLARS TO BUY BACK MY FREEDOM. THOUSANDS ONCE UPON A TIME, I DIDN’T THINK I’D EVER BE NORMAL. NOW, I’M TALKING AND TRUSTING, AND IT’S ALL THANKS TO ELDER. HE GAVE ME MY LIFE BACK, AND I GAVE HIM MY HEART, BUT LOVE STORIES LIKE OURS ARE NEVER SIMPLE. MILLIONS ONCE UPON A TIME, I STUPIDLY BELIEVED IF I COULD MAKE ELDER FALL FOR ME, EVERYTHING WOULD BE PERFECT. NOW, I’M MISSING, AND HE’S HUNTING, AND EVERYTHING IS FAR FROM OUR HAPPILY EVER AFTER. WAR IS COMING, DISASTER IS BREWING, AND I’M NOT GOING DOWN WITHOUT A FIGHT. ELDER IS MINE. I AM HIS. AND NO ONE CAN KEEP US APART. 📖 📖 📖 📖 📖 5 STARS HOLY HELL, I CANNOT BEGIN TO PROCESS ALL THAT HAS JUST HAPPENED IN THIS CRAZY, DARK, COMPELLING STORY. I NOW TRULY KNOW WHY PEOPLE CALL PEPPER WINTERS THE QUEEN OF DARK ROMANCE. --DANIELLE GOODREADS 📖 📖 📖 📖 📖 5 STARS IF YOU LOVE DARK ROMANCE, THEN THIS BOOK IS A MUST READ! --BEXLOVESBOOKS 📖 📖 📖 📖 📖 5 STARS WOW WOW WOW JUST ABSOLUTELY AMAZING!!!! A WORD OF WARNING: DO NOT START READING THIS BOOK UNLESS YOU CAN DEDICATE YOUR ENTIRE DAY (OR TWO) TO FINISHING IT. YOU WILL NOT WANT TO PUT THIS BOOK DOWN!!! --HEATHER GOODREADS 📖 📖 📖 📖 📖 5 STARS BRUTALLY DARK...COMPLETELY INTENSE...MORBIDLY WRONG...BEYOND TWISTED...UTTERLY AMAZING!--NERDY, DIRTY & FLIRTY 📖 📖 📖 📖 📖 5 STARS I WAS LITERALLY ON THE EDGE OF MY SEAT. MY EMOTIONS HAVE NEVER BEEN SO HIGH, MY HEART NEVER BEAT SO FAST. --DD’S BOOK ROOM


🔍 **WILDLIFE, LAND, AND PEOPLE** REBECCA FIELD, 2001

🔍 **MANAGING SERVICE PRODUCTIVITY** ALI EMROUZNEJAD, EMILYN CABANDA, 2014-07-31 THIS VOLUME DESCRIBES HOW FRONTIER EFFICIENCY METHODOLOGIES SUCH AS DATA ENVELOPMENT ANALYSIS (DEA) AND OTHER TECHNIQUES SUCH AS MULTI-CRITERIA DECISION MAKING CAN HELP SERVICE INDUSTRIES TO IMPROVE THEIR PERFORMANCE BY PROVIDING A RANKING OF BEST-PRACTICE EFFICIENT SERVICE UNITS AND BY IDENTIFYING SOURCES OF INEFFICIENCY FOR EACH SERVICE UNIT. IT EXPLAINS HOW THEY CAN BE USED TO DETERMINE POTENTIAL IMPROVEMENT TARGETS FOR EACH OF THE INEFFICIENT SERVICE UNITS, TO IDENTIFY PEERS FOR EACH SERVICE ORGANIZATION AND TO PROVIDE A BASIS FOR CONTINUOUS PERFORMANCE IMPROVEMENT. PRESENTING APPLICATIONS IN A VARIETY OF INDUSTRIES, THIS BOOK WILL BE USEFUL FOR THE SERVICE MANAGEMENT TO IMPROVE SERVICE PRODUCTIVITY, PROFITABILITY, SUSTAINABILITY AND QUALITY AND EFFECTIVENESS OF SERVICE DELIVERIES. A FREE TRIAL VERSION OF THE WORLD’S LEADING DATA ENVELOPMENT ANALYSIS SOFTWARE (PIM-DEA) IS AVAILABLE FOR READERS OF THIS BOOK.


 **ADVANCES IN INFORMATICS AND COMPUTING IN CIVIL AND CONSTRUCTION ENGINEERING** IVAN MUTIS, TIMO HARTMANN, 2018-10-08 THIS PROCEEDINGS VOLUME CHRONICLES THE PAPERS PRESENTED AT THE 35TH CIB W78 2018 CONFERENCE: IT IN DESIGN, CONSTRUCTION, AND MANAGEMENT, HELD IN CHICAGO, IL, USA, IN OCTOBER 2018. THE THEME OF THE CONFERENCE FOCUSED ON FOSTERING, ENCOURAGING, AND PROMOTING RESEARCH AND DEVELOPMENT IN THE APPLICATION OF INTEGRATED INFORMATION TECHNOLOGY (IT) THROUGHOUT THE LIFE-CYCLE OF THE DESIGN, CONSTRUCTION, AND OCCUPANCY OF BUILDINGS AND RELATED FACILITIES. THE CIB – INTERNATIONAL COUNCIL FOR RESEARCH AND INNOVATION IN BUILDING CONSTRUCTION – WAS ESTABLISHED IN 1953 AS AN ASSOCIATION WHOSE OBJECTIVES WERE TO STIMULATE AND FACILITATE INTERNATIONAL COOPERATION AND INFORMATION EXCHANGE BETWEEN GOVERNMENTAL RESEARCH INSTITUTES IN THE BUILDING AND CONSTRUCTION SECTOR, WITH AN EMPHASIS ON THOSE INSTITUTES ENGAGED IN TECHNICAL FIELDS OF RESEARCH. THE CONFERENCE BROUGHT TOGETHER MORE THAN 200 SCHOLARS FROM 40 COUNTRIES, WHO PRESENTED THE INNOVATIVE CONCEPTS AND METHODS FEATURED IN THIS COLLECTION OF PAPERS.

 **ADVANCES IN DATA ENVELOPMENT ANALYSIS** ROLF FRIED, SHAWNA GROSSKOPF, DIMITRIS MARGARITIS, 2015-03-26 DATA ENVELOPMENT ANALYSIS (DEA) IS OFTEN OVERLOOKED IN EMPIRICAL WORK SUCH AS DIAGNOSTIC TESTS TO DETERMINE WHETHER THE DATA CONFORM WITH TECHNOLOGY WHICH, IN TURN, IS IMPORTANT IN IDENTIFYING TECHNICAL CHANGE, OR FINDING WHICH TYPES OF DEA MODELS ALLOW DATA TRANSFORMATIONS, INCLUDING DEALING WITH ORDINAL DATA. ADVANCES IN DATA ENVELOPMENT ANALYSIS FOCUSES ON BOTH THEORETICAL DEVELOPMENTS AND THEIR APPLICATIONS INTO THE MEASUREMENT OF PRODUCTIVE EFFICIENCY AND PRODUCTIVITY GROWTH, SUCH AS ITS APPLICATION TO THE MODELLING OF TIME SUBSTITUTION, I.E. THE PROBLEM OF HOW TO ALLOCATE RESOURCES OVER TIME, AND ESTIMATING THE VALUE OF A DECISION MAKING UNIT (DMU).


CONTENTS: ACKNOWLEDGEMENTS PREFACE INTRODUCTION: THE DEA TECHNOLOGY AND ITS REPRESENTATION (AXIOMATIC) PROPERTIES OF THE DEA MODEL APPENDIX LOOKING AT THE DATA IN DEA: DATA DIAGNOSTICS TECHNICAL CHANGE DATA TRANSLATION APPENDIX: DISTANCE FUNCTIONS DEA AND INTENSITY VARIABLES: ON SHEPHARD'S DUALITY THEORY ADJOINT TRANSFORMATIONS IN DEA THE DIET PROBLEM PRICING DECISION MAKING UNITS DEA AND DIRECTIONAL DISTANCE FUNCTIONS: DIRECTIONAL VECTORS AGGREGATION AND DIRECTIONAL VECTORS ENDOGENIZING THE DIRECTIONAL VECTOR APPENDIX DEA AND TIME SUBSTITUTION: THEORETICAL UNDERPINNING REASSESSING THE EU STABILITY AND GROWTH PACT METHOD SOME LIMITATIONS OF TWO DEA MODELS: THE NON-ARCHIMEDEAN AND DEASUPER-EFFICIENCY AND ZEROS REFERENCES READERSHIP: ADVANCED POSTGRADUATE STUDENTS AND RESEARCHERS IN OPERATIONS RESEARCH AND ECONOMICS WITH A PARTICULAR INTEREST IN PRODUCTION THEORY AND OPERATIONS MANAGEMENT. KEYWORDS: OPTIMIZATION TECHNIQUES; MULTIFACTOR PRODUCTIVITY; INTERTEMPORAL FIRM CHOICE; TECHNOLOGICAL CHANGE: CHOICES AND CONSEQUENCES; DIFFUSION PROCESSES; DATA ENVELOPMENT ANALYSIS; OPERATIONS RESEARCH

 **ADVANCED MEMBRANE TECHNOLOGY** NORMAN N. LI, 2003 DRAWN FROM AN OCTOBER 2001 CONFERENCE HELD IN ITALY, THE 38 PAPERS IN THIS VOLUME CHARACTERIZE THE PRIMARY TYPES OF MEMBRANES AND THEIR PROCESSES, PARTICULARLY IN WASTEWATER PURIFICATION AND BIOPROCESSING. THE PAPERS ARE ARRANGED INTO SECTIONS ON MEMBRANE CONTACTORS, NANOFILTRATION, CHARGED MEMBRANE

 **THE URBAN PRINCIPAL** VAN CLEVE MORRIS, 1981

 **SOPRANINO** PATRICK ELLAM, COLIN MUDIE, 2011-01 EARLY ONE MORNING IN 1951 A TINY BLUE SAILBOAT SLIPPED SILENTLY OUT OF FALMOUTH HARBOR IN ENGLAND. ABOARD HER WERE TWO YOUNG MEN, QUIETLY SETTING OUT TO DO SOMETHING THAT NO ONE LIVING HAD EVER DONE BEFORE. FOR CENTURIES BOATS HAD BEEN BUILT AS STRONGLY AS POSSIBLE, TO WITHSTAND THE ENORMOUS POWER OF THE SEA. BUT PATRICK ELLAM AND COLIN MUDIE HAD A THEORY THAT IF YOU BUILT A BOAT LIGHT ENOUGH SHE WOULD LIFT OVER THE TOPS OF THE WAVES AND SO SURVIVE. TO PROVE THIS THEY HAD BUILT THE SMALLEST BOAT THAT WOULD CARRY TWO MEN AND THEIR STORES. THE WOOD PLANKING OF HER HULL WAS BARELY THICKER THAN A CIGARETTE, AND FOR LIGHTNESS SHE HAD NO MOTOR AND NO TRANSMITTING RADIO. THEN TOGETHER THEY SET OUT ON A VOYAGE THAT WAS TO TAKE THEM TO FOUR OF THE CONTINENTS OF THE WORLD AND ACROSS THE ATLANTIC OCEAN BEFORE THEY ARRIVED IN NEW YORK, THEIR CHOSEN DESTINATION, MORE THAN A YEAR LATER. THIS IS A TRUE TALE OF HIGH ADVENTURE IN OUR TIME. OF GALES AND CALMS AND WATERSPOUTS AT SEA. OF LANDING ALONE ON UNINHABITED TROPICAL ISLANDS. OF HOSTILE KNIVES GLINTING IN THE MOONLIGHT OF DESERTED DOCKS. WRITTEN BY THE TWO MEN WHO MADE THE VOYAGE, THIS BOOK TAKES YOU FAR AWAY FROM THE PROBLEMS OF THIS CENTURY, TO A WORLD OF SEA AND SKY AND CLOUDS AND STARS; A WORLD IN WHICH MAN BY HIS SKILL AND JUDGEMENT MUST MAKE USE OF THE VAST ELEMENTAL FORCES OF NATURE TO BRING HIM SAFELY TO THE PLACE WHERE HE WOULD BE.

 **BUILDING INFORMATION MODELING** RAYMOND ISSA, SVETLANA OLBINA, 2015-06

 **THE MEASUREMENT OF PRODUCTIVE EFFICIENCY AND PRODUCTIVITY GROWTH** HAROLD O. FRIED, C. A. KNOX LOVELL, SHELTON S. SCHMIDT, 2008-02-04 WHEN HAROLD FRIED, ET AL. PUBLISHED THE MEASUREMENT OF PRODUCTIVE EFFICIENCY: TECHNIQUES AND APPLICATIONS WITH OUP IN 1993, THE BOOK RECEIVED A GREAT DEAL OF PROFESSIONAL INTEREST FOR ITS ACCESSIBLE TREATMENT OF THE RAPIDLY GROWING FIELD OF EFFICIENCY AND PRODUCTIVITY ANALYSIS. THE FIRST SEVERAL CHAPTERS, PROVIDING THE BACKGROUND, MOTIVATION, AND THEORETICAL FOUNDATIONS FOR THIS TOPIC, WERE THE MOST WIDELY RECOGNIZED. IN THIS TIGHT, DIRECT UPDATE, THESE SAME EDITORS HAVE COMPILED OVER TEN YEARS OF THE MOST RECENT RESEARCH IN THIS CHANGING FIELD, AND EXPANDED ON THOSE SEMINAL CHAPTERS. THE BOOK WILL GUIDE READERS FROM THE BASIC MODELS TO THE LATEST, CUTTING-EDGE EXTENSIONS, AND WILL BE REINFORCED BY REFERENCES TO CLASSIC AND CURRENT THEORETICAL AND APPLIED RESEARCH. IT IS INTENDED FOR PROFESSORS AND GRADUATE STUDENTS IN A

VARIETY OF FIELDS, RANGING FROM ECONOMICS TO AGRICULTURAL ECONOMICS, BUSINESS ADMINISTRATION, MANAGEMENT SCIENCE, AND PUBLIC ADMINISTRATION. IT SHOULD ALSO APPEAL TO PUBLIC SERVANTS AND POLICY MAKERS ENGAGED IN BUSINESS PERFORMANCE ANALYSIS OR REGULATION.

📖 **DON'T JUST ROLL THE DICE** NEIL DAVIDSON, PHIL FACTOR, MICHAEL PRYOR, 2009 How do you price your software? Is it art, science or magic? How much attention should you pay to your competitors? This short handbook will provide you with the theory, practical advice and case studies you need to stop yourself from reaching for the dice. TABLE OF CONTENTS CHAPTER 01: SOME - BUT NOT TOO MUCH - ECONOMICS CHAPTER 02: PRICING PSYCHOLOGY: WHAT IS YOUR PRODUCT WORTH? CHAPTER 03: PRICING PITFALLS CHAPTER 04: ADVANCED PRICING CHAPTER 05: WHAT YOUR PRICE SAYS ABOUT YOU (AND HOW TO CHANGE IT) WHY READ THIS BOOK? AT BUSINESS OF SOFTWARE 2007 MICHAEL PRYOR HELD AN IMPROMPTU SESSION ON HOW TO PRICE YOUR SOFTWARE. SO MANY PEOPLE TURNED UP, AND SO MANY PEOPLE KEPT ON ARRIVING, THAT BY THE TIME THEY D INTRODUCED THEMSELVES THERE WAS NO TIME LEFT TO TALK ABOUT SOFTWARE PRICING. I'VE HAD SIMILAR EXPERIENCES; IN FACT, HOW DO I PRICE MY SOFTWARE? IS PROBABLY THE MOST COMMON QUESTION I'M ASKED BY SOFTWARE ENTREPRENEURS AND PRODUCT MANAGERS. THIS HANDBOOK IS AN ATTEMPT TO ANSWER THAT QUESTION. NEIL DAVIDSON, AUTHOR. ABOUT THE AUTHOR NEIL DAVIDSON IS CO-FOUNDER AND JOINT CEO OF RED GATE SOFTWARE. RED GATE WAS FOUNDED IN 1999 AND NOW EMPLOYS SOME 150 PEOPLE. IT WAS CAMBRIDGE NEWS BUSINESS OF THE YEAR IN 2006 AND HAS BEEN IN THE SUNDAY TIMES TOP 100 COMPANIES TO WORK FOR THREE YEARS RUNNING. IT WAS FOUNDED WITH NO VC MONEY AND LITTLE DEBT. NEIL IS ALSO FOUNDER OF THE ANNUAL BUSINESS OF SOFTWARE CONFERENCE AND RUNS THE BUSINESS OF SOFTWARE SOCIAL NETWORK.

📖 **TOTAL FACILITY MANAGEMENT** BRIAN ATKIN, ADRIAN BROOKS, 2015-02-23 THE IMPORTANCE OF EFFECTIVE FACILITY MANAGEMENT IN ENABLING ORGANIZATIONS TO FUNCTION EFFICIENTLY IS WIDELY RECOGNIZED. THE FOURTH EDITION OF TOTAL FACILITY MANAGEMENT OFFERS A COMPREHENSIVE TREATMENT OF WHAT FACILITY MANAGEMENT MEANS TO OWNERS, OPERATORS, TENANTS, FACILITY MANAGERS AND PROFESSIONAL ADVISORS, AS WELL AS CONTAINING ADVICE ON HOW FACILITIES CAN BE BETTER MANAGED FROM A NUMBER OF PERSPECTIVES. IT CONSOLIDATES CURRENT BEST PRACTICE, DEFINES AND DEVELOPS EMERGENT AREAS AND OFFERS A PATHWAY FOR THE FUTURE DEVELOPMENT OF FACILITY MANAGEMENT. THE FACILITY MANAGEMENT BODY OF KNOWLEDGE NOW BENEFITS FROM THE PUBLICATION OF SEVERAL NATIONAL AND INTERNATIONAL STANDARDS, NONE OF WHICH WERE AVAILABLE WHEN EARLIER EDITIONS OF THE BOOK WERE PUBLISHED. THE OPPORTUNITY HAS BEEN TAKEN TO MODIFY THE STRUCTURE AND CONTENT OF THIS NEW EDITION TO ALIGN IT WITH THESE STANDARDS TO PROVIDE READERS AND THEIR ORGANIZATIONS WITH A COMPREHENSIVE TREATMENT OF THE SUBJECT. GREATER EMPHASIS HAS BEEN GIVEN TO FACILITY PLANNING, ESPECIALLY THE BRIEFING STAGE IN THE DESIGN OF A NEW OR REFURBISHED FACILITY; DESIGN FOR OPERABILITY; STAKEHOLDER MANAGEMENT; OUTSOURCING; PROCUREMENT; TRANSITION; PERFORMANCE MANAGEMENT; ENVIRONMENTAL MANAGEMENT; SUSTAINABILITY; MAINTENANCE MANAGEMENT; INFORMATION MANAGEMENT AND BUILDING INFORMATION MODELLING (BIM). THROUGHOUT THE BOOK, THE LINKS BETWEEN FACILITY MANAGEMENT PRACTICE AND THE ORGANISATION'S BUSINESS OBJECTIVES ARE EMPHASISED. READERS WORLDWIDE WILL FIND THIS FOURTH EDITION A VALUABLE AND THOUGHT-PROVOKING BLEND OF THE PRINCIPLES AND PRACTICE OF FACILITY MANAGEMENT.

📖 **INTRODUCTION TO THE THEORY AND APPLICATION OF DATA ENVELOPMENT ANALYSIS** EMMANUEL THANASSOULIS, 2013-06-29 1 DATA ENVELOPMENT ANALYSIS DATA ENVELOPMENT ANALYSIS (DEA) WAS INITIALLY DEVELOPED AS A METHOD FOR ASSESSING THE COMPARATIVE EFFICIENCIES OF ORGANISATIONAL UNITS SUCH AS THE BRANCHES OF A BANK, SCHOOLS, HOSPITAL DEPARTMENTS OR RESTAURANTS. THE KEY IN EACH CASE IS THAT THEY PERFORM FEATURE WHICH MAKES THE UNITS COMPARABLE THE SAME FUNCTION IN TERMS OF THE KINDS OF RESOURCE THEY USE AND THE TYPES OF OUTPUT THEY PRODUCE. FOR EXAMPLE ALL BANK BRANCHES TO BE COMPARED WOULD TYPICALLY USE STAFF AND CAPITAL ASSETS TO EFFECT INCOME GENERATING ACTIVITIES SUCH AS ADVANCING LOANS, SELLING FINANCIAL PRODUCTS AND CARRYING OUT BANKING TRANSACTIONS ON BEHALF OF THEIR CLIENTS. THE EFFICIENCIES ASSESSED IN THIS CONTEXT BY DEA ARE INTENDED TO REFLECT THE SCOPE FOR RESOURCE CONSERVATION AT THE UNIT BEING ASSESSED WITHOUT DETRIMENT TO ITS OUTPUTS, OR ALTERNATIVELY, THE SCOPE FOR OUTPUT AUGMENTATION WITHOUT ADDITIONAL RESOURCES. THE EFFICIENCIES ASSESSED ARE COMPARATIVE OR RELATIVE BECAUSE THEY REFLECT SCOPE FOR RESOURCE CONSERVATION OR OUTPUT AUGMENTATION AT ONE UNIT RELATIVE TO OTHER COMPARABLE BENCHMARK UNITS RATHER THAN IN SOME ABSOLUTE SENSE. WE RESORT TO RELATIVE RATHER THAN ABSOLUTE EFFICIENCIES BECAUSE IN MOST PRACTICAL CONTEXTS WE LACK SUFFICIENT INFORMATION TO DERIVE THE SUPERIOR MEASURES OF ABSOLUTE EFFICIENCY. DEA WAS INITIATED BY CHARNES COOPER AND RHODES IN 1978 IN THEIR SEMINAL PAPER CHARNES ET AL. (1978). THE PAPER OPERATIONALISED AND EXTENDED BY MEANS OF LINEAR PROGRAMMING PRODUCTION ECONOMICS CONCEPTS OF EMPIRICAL EFFICIENCY PUT FORTH SOME TWENTY YEARS EARLIER BY FARRELL (1957).

📖 **THE FACILITY MANAGEMENT HANDBOOK** KATHY ROPER, RICHARD PAYANT, 2014-07-23 THE WIDE-RANGING UMBRELLA OF FACILITY MANAGEMENT COVERS EVERYTHING FROM TECHNOLOGY SYSTEMS TO DISASTER RECOVER PLANNING TO ZONING COMPLIANCE...AND THAT'S JUST GETTING STARTED. FACILITIES MANAGEMENT IS A MULTIDISCIPLINARY FUNCTION THAT REQUIRES A DEEP KNOWLEDGE OF THE ENTIRE BUSINESS AND PHYSICAL PLANNING CYCLE. UNDOUBTEDLY, THE SHEER SCOPE OF DUTIES REQUIRES A FAR-REACHING REFERENCE FOR STAYING ABREAST OF THE LATEST INNOVATIONS AND BEST PRACTICES. THE FACILITY MANAGEMENT HANDBOOK IS THE ANSWER. THIS GUIDE SHARES INSIGHTFUL OVERVIEWS, CASE STUDIES, AND PRACTICAL GUIDELINES THAT PAVE THE WAY FOR SUCCESSFUL PLANNING, BUDGETING, REAL ESTATE TRANSACTIONS, CONSTRUCTION, EMERGENCY PREPAREDNESS, SECURITY, OPERATIONS, MAINTENANCE, AND MORE. THE THOROUGHLY REVISED FOURTH EDITION EXAMINES CUTTING-EDGE TECHNOLOGIES AND INCLUDES NEW INFORMATION ON: BUILDING INFORMATION MODELING (BIM)

CONTRACTING AND PROJECT MANAGEMENT METHODS FASB AND IASB REQUIREMENTS DISTRIBUTED WORKING SUSTAINABILITY REPORTING AND MORE THE FACILITY MANAGEMENT HANDBOOK IS THE ONE-STOP RESOURCE EVERY FACILITY MANAGER MUST HAVE TO MASTER A BROAD SCOPE OF DUTIES WHILE STAYING CURRENT ON INNOVATIONS AND BEST PRACTICES.

📖 **ENGINEERING AND OPERATIONS IN THE BELL SYSTEM** AT & T BELL LABORATORIES. TECHNICAL PUBLICATION DEPARTMENT, 1983

📖 **DARK GHETTO** KENNETH B. CLARK, 1989-11 DESCRIBES HOW THE GHETTO SEPARATES BLACKS NOT ONLY FROM WHITE PEOPLE, BUT ALSO FROM OPPORTUNITIES AND RESOURCES.

📖 **AUSTRALIA'S METROPOLITAN IMPERATIVE** RICHARD TOMLINSON, MARCUS SPILLER, 2018-07-01 SINCE THE EARLY 1990S THERE HAS BEEN A GLOBAL TREND TOWARDS GOVERNMENTAL DEVOLUTION. HOWEVER, IN AUSTRALIA, ALONGSIDE DEREGULATION, PUBLIC-PRIVATE PARTNERSHIPS AND PRIVATISATION, THERE HAS BEEN INCREASING CENTRALISATION RATHER THAN DECENTRALISATION OF URBAN GOVERNANCE. AUSTRALIAN STATE GOVERNMENTS ARE RESPONSIBLE FOR THE PLANNING, MANAGEMENT AND MUCH OF THE FUNDING OF THE CITIES, BUT THE COMMONWEALTH GOVERNMENT HAS ON OCCASION ASSERTED MUCH THE SAME ROLE. DISJOINTED POLICY AND FUNDING PRIORITIES BETWEEN LEVELS OF GOVERNMENT HAVE COMPROMISED METROPOLITAN ECONOMIES, FAIRNESS AND THE ENVIRONMENT. AUSTRALIA'S METROPOLITAN IMPERATIVE: AN AGENDA FOR GOVERNANCE REFORM MAKES THE CASE THAT METROPOLITAN GOVERNMENTS WOULD PROMOTE THE ECONOMIC COMPETITIVENESS OF AUSTRALIA'S CITIES AND ENABLE MORE EFFECTIVE AND DEMOCRATIC PLANNING AND MANAGEMENT. THE CONTRIBUTORS EXPLORE THE GLOBAL METROPOLITAN 'RENAISSANCE', DOCUMENT THE HISTORY OF METROPOLITAN DEBATE IN AUSTRALIA AND DEMONSTRATE METROPOLITAN GOVERNANCE FAILURES. THEY THEN DISCUSS THE MERITS OF ESTABLISHING METROPOLITAN GOVERNMENTS, INCLUDING ECONOMIC, FISCAL, TRANSPORT, LAND USE, HOUSING AND ENVIRONMENTAL BENEFITS. THE BOOK WILL BE A USEFUL RESOURCE FOR THOSE ENGAGED IN STRATEGIC, TRANSPORT AND LAND USE PLANNING, AND A CORE REFERENCE FOR STUDENTS AND ACADEMICS OF URBAN GOVERNANCE AND GOVERNMENT.

## REVIEWING **OPENPIM 30**: UNLOCKING THE SPELLBINDING FORCE OF LINGUISTICS

IN A FAST-PACED WORLD FUELED BY INFORMATION AND INTERCONNECTIVITY, THE SPELLBINDING FORCE OF LINGUISTICS HAS ACQUIRED NEWFOUND PROMINENCE. ITS CAPACITY TO EVOKE EMOTIONS, STIMULATE CONTEMPLATION, AND STIMULATE METAMORPHOSIS IS ACTUALLY ASTONISHING. WITHIN THE PAGES OF "**OPENPIM 30**," AN ENTHRALLING OPUS PENNED BY A HIGHLY ACCLAIMED WORDSMITH, READERS SET ABOUT AN IMMERSIVE EXPEDITION TO UNRAVEL THE INTRICATE SIGNIFICANCE OF LANGUAGE AND ITS INDELIBLE IMPRINT ON OUR LIVES. THROUGHOUT THIS ASSESSMENT, WE SHALL DELVE IN TO THE BOOK IS CENTRAL MOTIFS, APPRAISE ITS DISTINCTIVE NARRATIVE STYLE, AND GAUGE ITS OVERARCHING INFLUENCE ON THE MINDS OF ITS READERS.

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WEB HE IS CURRENTLY A FORD PROFESSOR OF MECHANICAL ENGINEERING AND THE DIRECTOR OF THE D ARBELOFF LABORATORY FOR INFORMATION SYSTEMS AND TECHNOLOGY DEPARTMENT OF MECHANICAL ENGINEERING MASSACHUSETTS INSTITUTE OF TECHNOLOGY MIT CAMBRIDGE MA USA

## 2 160 IDENTIFICATION ESTIMATION AND LEARNING MIT - Jun 18 2022

WEB PROFESSOR H HARRY ASADA FORD PROFESSOR OF MECHANICAL ENGINEERING ASADA MIT EDU ROOM 3 346 x3 6257 OFFICE HOURS MONDAY AND WEDNESDAY 2 30 PM 3 00 PM TUESDAY 4 00 PM 5 00 PM COURSE SECRETARY AMY SHEA AMYSHEA MIT EDU ROOM 3 348

## FACULTY OF MECHANICAL ENGINEERING MAKINA FAK LTESA MAR 16 2022

WEB İTÜ FACULTY OF MECHANICAL ENGINEERING IS THE 134TH IN WORLD UNIVERSITY RANKINGS ACCORDING TO THE 2024 WORLD UNIVERSITY RANKING RESULTS OF THE WORLD RENOWNED HIGHER EDUCATION RATING AGENCY QS İTÜ WAS RANKED 108TH IN ENGINEERING AND TECHNOLOGY AND 134TH IN MECHANICAL AERONAUTICAL AND MANUFACTURING ENGINEERING

## PROF H HARRY ASADA ILP - Jun 30 2023

WEB PRIMARY DLC DEPARTMENT OF MECHANICAL ENGINEERING MIT ROOM 3 346 617 253 6257 ASADA MIT EDU AREAS OF INTEREST AND EXPERTISE COMPUTER AIDED MANUFACTURING DYNAMIC SYSTEMS AND CONTROL INFORMATION DRIVEN MECHANICAL SYSTEMS MANUFACTURING AND MANUFACTURING SYSTEMS MATERIALS PROCESSING ROBOTS MANIPULATORS AND TELEOPERATORS

## AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE BESTSAMPLERESUME COM - Jun 28 2022

WEB 957 RARDIN DRIVE SAN CARLOS CA 94070 PHONE 650 620 5350 EMAIL

RLWHITESIDE FREEMAIL COM CAREER OBJECTIVE TO WORK AS A CUSTOMER SERVICE AGENT WITH SAFE AIRLINES AND PROVIDE FAST AND ACCURATE SERVICES TO PASSENGERS AS WELL AS ENSURE REGULAR USE OF THE COMPANY S SERVICES BY CUSTOMERS SUMMARY OF SKILLS [AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES LIVECAREER](#) - Oct 13 2023  
WEB CRAFTING AN AIRLINE CUSTOMER SERVICE AGENT RESUME THAT CATCHES THE ATTENTION OF HIRING MANAGERS IS PARAMOUNT TO GETTING THE JOB AND LIVECAREER IS HERE TO HELP YOU STAND OUT FROM THE COMPETITION VIEW ALL AGENT RESUMES

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME GREAT SAMPLE RESUME** - Nov 02 2022

WEB HERE IS THE AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE PETER BERNARD 11138 YELLOWWOOD LN MONROE MI 48161 EMAIL JOB OBJECTIVE SEEKING AN AIRLINE CUSTOMER SERVICE AGENT POSITION THAT OFFERS AN IMMEDIATE CHALLENGE CAREER OPPORTUNITY AND ADVANCEMENT WORK EXPERIENCE AIRLINE CUSTOMER SERVICE AGENT MAY 2004 PRESENT [AIRPORT CUSTOMER SERVICE AGENT RESUME EXAMPLES LIVECAREER](#) - Oct 01 2022  
WEB CORE QUALIFICATIONS EXPERIENCED WITH ALL ASPECTS OF FLIGHT MANAGEMENT ADEPT AT TICKETING AND RESERVATION BOOKING PROCEDURES PROFICIENT IN USE OF COMMON INDUSTRY COMPUTER PROGRAMS AND RELATED SOFTWARE EXCELLENT PEOPLE SKILLS INCLUDING SOUND VERBAL AND WRITTEN COMMUNICATIONS

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME SAMPLE LIVECAREER** - Apr 07 2023

WEB SUMMARY PERSONABCLAIRE AND DEDICATED CUSTOMER SERVICE REPRESENTATIVE WITH EXTENSIVE EXPERIENCE THROUGHTOUT MY YEARS IN THE INDUSTRY SOLID TEAM PLAYER WITH UPBEAT POSITIVE ATTITUDE AND PROVEN SKILLS IN ESTABLISHING RAPPORT WITH CLIENTS MOTIVATED TO MAINTAIN CUSTOMER SATISFACTION AND CONTRIBUTE TO COMPANY SUCCESS

#### **AIRLINE TICKET AGENT RESUME SAMPLE TIPS ONLINE RESUME** - Feb 22 2022

WEB 100 AIRLINE TICKET AGENT RESUME EXAMPLES SAMPLES WRITING TIPS SUGGESTIONS AND MORE HIGHLY EXPERIENCED AIRLINE TICKET AGENT WITH EXCELLENT CUSTOMER SERVICE SKILLS AND A PROVEN TRACK RECORD OF ENSURING SMOOTH AND EFFICIENT TICKETING OPERATIONS

#### **AIRPORT CUSTOMER SERVICE AGENT RESUME EXAMPLE MPR** - Mar 26 2022

WEB TAKE NOTE AN AIRPORT CUSTOMER SERVICE AGENT RESUME SHOULD FOCUS ON YOUR ABILITY TO RELATE TO CUSTOMERS ASSESS THEIR NEEDS AND SOLVE PROBLEMS ALSO REMEMBER TO MENTION YOUR ATTENTION TO DETAIL ABILITY TO WORK WITH A VARIETY OF

#### **12 AIRLINE CUSTOMER SERVICE AGENT SKILLS DEFINITION AND EXAMPLES** - Apr 26 2022

WEB AS AN AIRLINE CUSTOMER SERVICE AGENT YOU WILL NEED TO BE ABLE TO EFFECTIVELY COMMUNICATE WITH CUSTOMERS HAVE STRONG PROBLEM SOLVING SKILLS AND BE ABLE TO STAY CALM UNDER PRESSURE YOU SHOULD ALSO BE ABLE TO WORK WELL AS PART OF A TEAM ON A RESUME IN ORDER TO HIGHLIGHT YOUR SKILLS AS AN AIRLINE CUSTOMER SERVICE AGENT ON A RESUME YOU SHOULD

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES SAMPLES FOR** - Jul 10 2023

WEB DIVERSE EXAMPLES TAILORED FOR VARIOUS BACKGROUNDS AND EXPERIENCE LEVELS

LOOKING FOR COVER LETTER IDEAS SEE OUR SAMPLE AIRLINE CUSTOMER SERVICE AGENT COVER LETTER FIND OUT WHAT IS THE BEST RESUME FOR YOU IN OUR ULTIMATE RESUME FORMAT GUIDE ADDITIONAL CUSTOMER SERVICE RESUME SAMPLES

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME SAMPLES QWIKRESUME** - Dec 03 2022

WEB THE JOB DUTIES LISTED ON THE AIRLINE CUSTOMER SERVICE AGENT RESUME ARE HELPING PASSENGERS BY PROVIDING FLIGHT INFORMATION ISSUING TICKETS CHECKING IN AND SOLVING TICKET RELATED PROBLEMS CHECKING BAGGAGE UPGRADING THE SEATS AND REISSUING SEATS CHECKING THE BOARDING PASSES OF THE PASSENGERS VERIFYING AND INSPECTING PASSENGER DOCUMENTATION

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME CV EXAMPLE AND** - Aug 31 2022

WEB SUMMARY PROFESSIONAL AIRLINE CUSTOMER SERVICE AGENT WITH OVER 5 YEARS OF EXPERIENCE IN THE AIRLINE INDUSTRY EXPERIENCED IN HANDLING CUSTOMER QUERIES COMPLAINTS AND FEEDBACKS RELATED TO THEIR FLIGHTS DEMONSTRATED ABILITY TO WORK EFFICIENTLY UNDER PRESSURE AND MANAGE DIFFICULT CUSTOMERS EFFECTIVELY BY PROVIDING SATISFACTORY SOLUTIONS

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES AND** - Sep 12 2023

WEB NOV 7 2023 PROFILE EXAMPLE 1 AN AIRLINE CUSTOMER SERVICE AGENT WITH THREE YEARS OF EXPERIENCE SPECIALIZING IN COMMUNICATION CLIENT RELATIONS OPERATIONAL SUPPORT AND PROCESS IMPROVEMENT ADEPT AT INTERFACING WITH A DIVERSE RANGE OF PASSENGERS TO IDENTIFY SOLUTIONS AND ENSURE CUSTOMER SATISFACTION

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE MPR** - Aug 11 2023

WEB AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES SHOW HOW YOU PROVIDE CUSTOMER SERVICE IN AVIATION USING OUR AGENT RESUME EXAMPLES GET THE INTERVIEW

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME SAMPLE LIVECAREER** - Feb 05 2023

WEB 555 432 1000 RESUMESAMPLE EXAMPLE COM SUMMARY GUEST ORIENTED CUSTOMER SERVICE AGENT WITH ADVANCED LEVEL RESERVATION AND CUSTOMER SERVICE SKILLS PROFICIENT IN EFFECTIVELY MANAGING DAILY CORRESPONDENCES AND OPERATIONAL TASKS TO EXCEED CUSTOMERS EXPECTATIONS AND EXPAND CUSTOMER BASE

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME SAMPLE TIPS ONLINE RESUME** - Jan 04 2023

WEB RESUME EXAMPLES AIRLINE CUSTOMER SERVICE AGENT 5 AMAZING AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES UPDATED 2023 SKILLS JOB DESCRIPTIONS AIRLINE CUSTOMER SERVICE AGENT BUILD YOUR RESUME IN 15 MINUTES GIVE YOURSELF THE BEST CHANCE OF STANDING OUT FROM THE COMPETITION

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES** - May 28 2022

WEB SEP 10 2023 OBJECTIVE HIGHLY DEDICATED AND CUSTOMER FOCUSED PROFESSIONAL WITH 3 YEARS OF EXPERIENCE IN THE AIRLINE INDUSTRY SEEKING A POSITION AS AN AIRLINE CUSTOMER SERVICE AGENT TO UTILIZE MY STRONG COMMUNICATION SKILLS AND ABILITY TO PROVIDE EXCEPTIONAL SERVICE TO PASSENGERS EXPERIENCE

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME SAMPLE LIVECAREER** - Jun 09 2023

WEB 555 432 1000 RESUMESAMPLE EXAMPLE COM SUMMARY GUEST ORIENTED

RESERVATION AGENT WITH ADVANCED LEVEL RESERVATION AND CUSTOMER SERVICE SKILLS  
 PROFICIENT IN EFFECTIVELY MANAGING DAILY CORRESPONDENCES AND OPERATIONAL TASKS TO  
 EXCEED CUSTOMERS EXPECTATIONS AND EXPAND CUSTOMER BASE

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLES AND TEMPLATES - May 08 2023**

WEB USE THIS TEMPLATE RESUME SAMPLES DOLLIE BRUCIA DOLLIE BRUCIA GMAIL COM 536  
 970 6894 ROGERS AR SUMMARY I AM AN EXPERIENCED CUSTOMER SERVICE AGENT WHO HAS  
 WORKED IN THE AIRLINE INDUSTRY FOR OVER 1 YEAR I HAVE A PROVEN TRACK RECORD OF  
 PROVIDING EXCELLENT CUSTOMER SERVICE AND MAINTAINING HIGH LEVELS OF SATISFACTION  
 AMONG PASSENGERS

#### **TOP 17 AIRLINE CUSTOMER SERVICE AGENT RESUME OBJECTIVE EXAMPLES - Jul 30 2022**

WEB JUL 21 2023 ARTICLE TOP 17 AIRLINE CUSTOMER SERVICE AGENT RESUME OBJECTIVE  
 EXAMPLES THIS ARTICLE PROVIDES EXAMPLES OF EFFECTIVE RESUME OBJECTIVES FOR TOP  
 AIRLINE CUSTOMER SERVICE AGENTS HIGHLIGHTING THE SKILLS AND EXPERIENCE NECESSARY TO  
 SUCCEED IN THE ROLE BRENNA GOYETTE CERTIFIED PROFESSIONAL RESUME WRITER CAREER  
 EXPERT UPDATED

#### **AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE WRITING GUIDE - Mar 06 2023**

WEB MAR 29 2022 RESUME AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE WRITING

GUIDE USE THIS AIRLINE CUSTOMER SERVICE AGENT RESUME EXAMPLE AND GUIDE TO IMPROVE  
 YOUR CAREER AND WRITE A POWERFUL RESUME THAT WILL SEPARATE YOU FROM THE  
 COMPETITION RESUME INSIGHTS PUBLISHED MAR 29 2022

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