# Business Process Analysis Software 20

**Marlon Dumas,Marcello La Rosa,Jan Mendling,Hajo A. Reijers**

**Handbook on Business Process Management 1** Jan vom Brocke,Michael Rosemann,2010-09-21 Business Process Management (BPM) has become one of the most widely used approaches for the design of modern organizational and information systems. The conscious treatment of business processes as significant corporate assets has facilitated substantial improvements in organizational performance but is also used to ensure the conformance of corporate activities. This Handbook presents in two volumes the contemporary body of knowledge as articulated by the world' s leading BPM thought leaders. This first volume focuses on arriving at a sound definition of Business Process Management approaches and examines BPM methods and process-aware information systems. As such, it provides guidance for the integration of BPM into corporate methodologies and information systems. Each chapter has been contributed by leading international experts. Selected case studies complement these views and lead to a summary of BPM expertise that is unique in its coverage of the most critical success factors of BPM.

**High Performance Through Business Process Management** Mathias Kirchmer,2017-03-09 This management book presents value-driven business process management as a successful discipline to turn strategy into people- and technology-based execution, quickly and at minimal risk. It shows how to achieve high performance successfully in a digital business environment. Static business models do not keep pace with the dynamic changes in our digital world. Organizations need a

management approach that fits this environment and capitalizes on its opportunities while minimizing the related risks. They need to execute their business strategy fast and reliably. In effect, they have to know how and when to modify or enhance their business processes, which processes are the best candidates for intervention, and how to move rapidly from strategy to execution. This means organizations need to establish business process management as a real management discipline. The importance of process innovation, digital technology and people aspects, process governance, internationalization, emerging processes and the unique situation in mid-market organizations are some of the key topics discussed in this book. It ends with a comprehensive case study and a discussion about what process engineers can learn from jazz musicians.

  *Business Process Management (BPM)* Bernhard Hitpass,2014-07-07 Nowadays, an organization is expected to be not only effective and efficient, as it was formerly. Now, in addition, it should be able to adapt to the frequent changes driven by globalization, let us say, be agile. This business agility has become more important in these times of globalization. The organization that best respond to the fast-changing market, which is becoming increasingly frequent, will have better competitive advantages than those that fail to sustain the pace imposed by globalization. What are the tools that organizations are using to better achieving agility, effectiveness, and efficiency? The answer is more control and efficiency with the ability to manage change in

their business processes, because these can create value for customers. BPM is an integrative discipline that comprises management disciplines and techniques. It involves the business layers and technology, including also management through processes, as an integrated whole. The structure of this book consists of two parts. «Part I, Fundamentals of BPM» describe the state of the art of the major BPM theoretical concepts. «Part II, Implementation for BPM» is dedicated to presenting the concepts of implementation, developed largely by the author. This second part considers the technological support in each of the BPM layers. The author shows how to implement the core principles of the discipline, which differs itself from traditional management. This book is for all professionals, whether they perform in the public, private or non-profits sectors who require or want to learn more about this process management discipline. It is also for students and academics of the industrial and computer sciences, and to all the business and administration Schools.

**Enterprise, Business-Process and Information Systems Modeling** Adriano Augusto,Asif Gill,Dominik Bork,Selmin Nurcan,Iris Reinhartz-Berger,Rainer Schmidt,2022-05-29 This book contains the refereed proceedings of two long-running events held along with the CAiSE conference relating to the areas of enterprise, business-process and information systems modeling: * the 23rd International Conference on Business Process Modeling, Development and Support, BPMDS 2022, and * the 27th International Conference on Exploring Modeling Methods for Systems Analysis and

Development, EMMSAD 2022. The conferences were taking place in Leuven, Belgium during June 6-7, 2022. For BPMDS 7 full papers and 2 short papers were carefully reviewed and selected for publication from a total of 18 submissions; for EMMSAD 11 full papers and 3 short papers were accepted from 30 submissions after thorough reviews. The papers were organized in topical sections as follows: BPMDS: Actual and perceived challenges; business process modeling; understanding collaboration: one issue, many perspectives; and event logs – why it derivates; EMMSAD: Foundations of modeling and method engineering; enterprise, business process, and capability modeling; information systems and requirements modeling; domain-specific and knowledge modeling; and evaluation of modeling approaches.

**Enterprise, Business-Process and Information Systems Modeling** Iris Reinhartz-Berger,Jelena Zdravkovic,Jens Gulden,Rainer Schmidt,2019-05-22 This book constitutes the proceedings of two events held at the CAiSE conference and relating to the areas of enterprise, business process and information systems modeling: The 20th International Conference on Business Process Modeling, Development and Support, BPMDS 2019, and the 24th International Conference on Evaluation and Modeling Methods for Systems Analysis and Development, EMMSAD 2019. The conferences took place in Rome, Italy, in June 2019. The 7 full and 2 short papers accepted for BPMDS were carefully reviewed and selected from a total of 20 submissions; for EMMSAD 15 full papers were

accepted from 38 submissions. The papers were organized in topical sections named as follows: BPMDS: large and complex business process modeling and development; execution and understandability of declarative process models; novel approaches in enterprise modeling; transformative business process modeling, development, and support. EMMSAD: foundations of modeling and method engineering; enterprise process and capability modeling; information systems and requirements modeling; domain-specific and ontology modeling; and evaluation of modeling approaches.

  Business Process Change Paul Harmon,Business Process Trends,2010-07-28 Every company wants to improve the way it does business, to produce goods and services more efficiently, and to increase profits. Nonprofit organizations are also concerned with efficiency, productivity, and with achieving the goals they set for themselves. Every manager understands that achieving these goals is part of his or her job. BUSINESS PROCESS MANAGEMENT (or BPM) is what they call these activities that companies perform in order to improve and adapt processes that will help improve the way they do business. In this balanced treatment of the field of business process change, Paul Harmon offers concepts, methods, and cases for all aspects and phases of successful business process improvement. Updated and added for this edition are coverage of business process management systems, business rules, enterprise architectures and frameworks (SCOR), and more content on Six Sigma and Lean--in addition to new coverage of performance metrics. * Extensive

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revision and update to the successful BPM book, addressing the growing interest in Business Process Management Systems, and the integration of process redesign and Six Sigma concerns. * The best first book on business process, the most up-to-date book to read to learn how all the different process elements fit together. * Presents a methodology based on the best practices available that can be tailored for specific needs and that maintains a focus on the human aspects of process redesign. * Offers all new detailed case studies showing how these methods are implemented.

  *Business Process Management* Michael Glykas,2012-09-18 Business Process Management (BPM) has been in existence for decades. It uses, complements, integrates and extends theories, methods and tools from other scientific disciplines like: strategic management, information technology, managerial accounting, operations management etc. During this period the main focus themes of researchers and professionals in BPM were: business process modeling, business process analysis, activity based costing, business process simulation, performance measurement, workflow management, the link between information technology and BPM for process automation etc. More recently the focus moved to subjects like Knowledge Management, Enterprise Resource Planning (ERP) Systems, Service Oriented Architectures (SOAs), Process Intelligence (PI) and even Social Networks. In this collection of papers we present a review of the work and the outcomes achieved in the classic BPM fields as well as a deeper insight on recent advances in BPM. We present a review of

business process modeling and analysis and we elaborate on issues like business process quality and process performance measurement as weel as their link to all other organizational aspects like human resources management, strategy, information technology (being SOA, PI or ERP), other managerial systems, job descriptions etc. We also present recent advances to BPR tools with special focus on information technology, workflow, business process modeling and human resources management tools. Other chapters elaborate on the aspect of business process and organizational costing and their relationship to business process analysis, organizational change and reorganization. In the final chapters we present some new approaches that use fuzzy cognitive maps and a recently developed software tool for scenario creation and simulation in strategic management, business process management, performance measurement and social networking. The audience of this book is quite wide. The first chapters can be read by professionals, academics and students who want to get some basic insight into the BPM field whereas the remaining present more elaborate and state of the art concepts methodologies and tools for an audience of a more advanced level.

**Fundamentals of Business Process Management** Marlon Dumas,Marcello La Rosa,Jan Mendling,Hajo A. Reijers,2018-03-23 This textbook covers the entire Business Process Management (BPM) lifecycle, from process identification to process monitoring, covering along the way process modelling, analysis, redesign and automation. Concepts,

methods and tools from business management, computer science and industrial engineering are blended into one comprehensive and inter-disciplinary approach. The presentation is illustrated using the BPMN industry standard defined by the Object Management Group and widely endorsed by practitioners and vendors worldwide. In addition to explaining the relevant conceptual background, the book provides dozens of examples, more than 230 exercises – many with solutions – and numerous suggestions for further reading. This second edition includes extended and completely revised chapters on process identification, process discovery, qualitative process analysis, process redesign, process automation and process monitoring. A new chapter on BPM as an enterprise capability has been added, which expands the scope of the book to encompass topics such as the strategic alignment and governance of BPM initiatives. The textbook is the result of many years of combined teaching experience of the authors, both at the undergraduate and graduate levels as well as in the context of professional training. Students and professionals from both business management and computer science will benefit from the step-by-step style of the textbook and its focus on fundamental concepts and proven methods. Lecturers will appreciate the class-tested format and the additional teaching material available on the accompanying website.

  Business Process Management Workshops Florian Daniel,Kamel Barkaoui,Schahram Dustdar,2012-01-25 LNBIP 99 and LNBIP 100 together constitute the thoroughly refereed proceedings of 12

international workshops held in Clermont-Ferrand, France, in conjunction with the 9th International Conference on Business Process Management, BPM 2011, in August 2011. The 12 workshops focused on Business Process Design (BPD 2011), Business Process Intelligence (BPI 2011), Business Process Management and Social Software (BPMS2 2011), Cross-Enterprise Collaboration (CEC 2011), Empirical Research in Business Process Management (ER-BPM 2011), Event-Driven Business Process Management (edBPM 2011), Process Model Collections (PMC 2011), Process-Aware Logistics Systems (PALS 2011), Process-Oriented Systems in Healthcare (ProHealth 2011), Reuse in Business Process Management (rBPM 2011), Traceability and Compliance of Semi-Structured Processes (TC4SP 2011), and Workflow Security Audit and Certification (WfSAC 2011). In addition, the proceedings also include the Process Mining Manifesto (as an Open Access Paper), which has been jointly developed by more than 70 scientists, consultants, software vendors, and end-users. LNBIP 99 contains the revised and extended papers from BPD 2011, BPI 2011 (including the Process Mining Manifesto), BPMS2 2011, CEC 2011, ER-BPM 2011, and edBPM 2011.

  *Improving Business Process Performance* Joseph Raynus,2016-04-19 The managerial practices that successfully drove industry for decades have become insufficient to support the rapidly changing business landscape. Companies around the world are being challenged to improve performance, reshape operations, and adapt swiftly to new opportunities. With an abundance of improvement

methodologies and frame

   Subject-Oriented Business Process Management
Albert Fleischmann,Werner Schmidt,Christian
Stary,Stefan Obermeier,Egon Börger,2012-10-31
Activities performed in organizations are
coordinated via communication between the people
involved. The sentences used to communicate are
naturally structured by subject, verb, and object.
The subject describes the actor, the verb the
action and the object what is affected by the
action. Subject-oriented Business Process
Management (S-BPM) as presented in this book is
based on this simple structure which enables
process-oriented thinking and process modeling. S-
BPM puts the subject of a process at the center of
attention and thus deals with business processes
and their organizational environment from a new
perspective, meeting organizational requirements
in a much better way than traditional approaches.
Subjects represent agents of an action in a
process, which can be either technical or human
(e.g. a thread in an IT system or a clerk). A
process structures the actions of each subject and
coordinates the required communication among the
subjects. S-BPM provides a coherent procedural
framework to model and analyze business processes:
its focus is the cooperation of all stakeholders
involved in the strategic, tactical, and
operational issues, sharing their knowledge in a
networked structure. The authors illustrate how
each modeling activity through the whole
development lifecycle can be supported through the
use of appropriate software tools. The
presentation style focuses on professionals in

industry, and on students specializing in process management or organizational modeling. Each chapter begins with a summary of key findings and is full of examples, hints, and possible pitfalls. An interpreter model, a toolbox, and a glossary summarizing the main terms complete the book. The web site www.i2pm.net provides additional software tools and further material.

  **The Art of Agile Practice** Bhuvan Unhelkar,2012-11-26 The Art of Agile Practice: A Composite Approach for Projects and Organizations presents a consistent, integrated, and strategic approach to achieving Agility in your business. Transcending beyond Agile as a software development method, it covers the gamut of methods in an organization—including business processes, governance standards, project management, quality management, and business analysis—to show you how to use this composite approach to enhance your ability to adapt and respond to evolving business requirements. The book is divided into three parts: Introduces Agility and identifies the challenges facing organizations in terms of development and maintenance approaches Presents Composite Agile Method and Strategy (CAMS) as a carefully constructed combination of process elements and illustrates its application to development, business management, business analysis, project management, and quality Includes two Agile case studies, a comprehensive index, definitions of key acronyms, and appendices with a current list of Agile methods and interview summaries The book describes relevant metrics for the entire CAMS lifecycle and explains how to

embed Agile practices within formal process-maps in projects. Filled with figures, case studies, and tables that illustrate key concepts, the text is ideal for a two- or three-day training course or workshop. It is also suitable for a 13-week education course for higher degree students that includes process discussions and consideration of Agile values at both software and business levels. The chapters are organized to correspond roughly to such lectures with an option to choose from the case study chapters.

  Business Process Excellence August-Wilhelm Scheer,Ferri Abolhassan,Wolfram Jost,Mathias Kirchmer,2012-09-15 Business process management is the basis for all initiatives like SCM, CRM, ERP, or business intelligence. New component and internet-based software architectures and web services require a solid process management to deliver the expected business success. However, many organizations still struggle to find the right approach to business process management. IDS Scheer delivers with ARIS the framework to meet this challenge successfully. IDS Scheer has successfully applied its ARIS business process management approach at thousands of organizations worldwide such as Intel, Siemens, or the US Navy. This book presents international case studies in various manufacturing and service industries as well as the public sector. It shows how to achieve business process excellence in practice.

  Enterprise, Business-Process and Information Systems Modeling Ilia Bider,Khaled Gaaloul,John Krogstie,Selmin Nurcan,Henderik A. Proper,Rainer Schmidt,Pnina Soffer,2014-06-05 This book contains

the refereed proceedings of the 15th International Conference on Business Process Modeling, Development and Support (BPMDS 2014) and the 19th International Conference on Exploring Modeling Methods for Systems Analysis and Design (EMMSAD 2014), held together with the 26th International Conference on Advanced Information Systems Engineering (CAiSE 2014) in Thessaloniki, Greece, in June 2014. The 20 full papers accepted for BPMDS were selected from 48 submissions and cover a wide spectrum of issues related to business process development, modeling, and support. They are grouped into topical sections on business process modeling as a human-driven process, representing the human perspective of business processes, supporting humans in business processes, variability-enabling process models, various models for various process perspectives, and BPMDS in practice. The ten full and three short papers accepted for EMMSAD were chosen from 27 submissions and focus on exploring, evaluating, and enhancing modeling methods and methodologies for the analysis and design of information systems, enterprises, and business processes. They are grouped into sections on conceptual modeling, requirements modeling, business process modeling, goal and language action modeling, enterprise and business modeling, and new approaches.

   **Business Process Management** Martyn A. Ould,2005 Businesses need to adapt constantly, but are often held back by static IT systems. The 'Riva approach to Business Process Management' is a way of analysing the mass of concurrent, collaborative activity that goes on in an organisation,

providing a solid basis for developing flexible IT systems that support a business.

**Model-Driven Domain Analysis and Software Development: Architectures and Functions** Osis, Janis,Asnina, Erika,2010-10-31 This book displays how to effectively map and respond to the real-world challenges and purposes which software must solve, covering domains such as mechatronic, embedded and high risk systems, where failure could cost human lives--Provided by publisher.

**Business Process Driven SOA Using BPMN and BPEL** Kapil Pant,Matjaz B. Juric,2008-08-28 Go from Business Process Modeling to Orchestration and Service Oriented Architecture with this book and eBook.

Business Process Mapping J. Mike Jacka,Paulette J. Keller,2009-07-07 Praise for Business Process Mapping IMPROVING Customer Satisfaction SECOND EDITION A must-read for anyone performing business process mapping! This treasure shares step-by-step approaches and critical success factors, based on years of practical, customer-focused experience. A real winner! Timothy R. Holmes, CPA, former General Auditor, American Red Cross Paulette and Mike make extensive use of anecdotes and real-life examples to bring alive the topic of business process mapping. From the outset, this book will engage you and draw you into the world of business process mapping. Who would have thought that reading about business process mapping could make you smile? Well, Mike and Paulette can make it happen! Within each chapter, the authors provide detailed examples and exhibits used to document a process. Each chapter also includes a 'Recap' and

'Key Analysis Points' which enable the reader to distill the highlights of the chapter. Barbara J. Muller, CPA, CFE, Senior Lecturer, School of Accountancy, W. P. Carey School of Business, Arizona State University Keller and Jacka cut through the drudgery of process mapping with a path-breaking approach that enables the reader to better understand processes, how they work and how they work together toward successful achievement of business objectives. With great style and flair, this book will provide you with a different way of thinking and new tools to assist you in process analysis and improvement. This book is a must-read for auditors, risk managers, quality improvement management, and business process engineers. Dean Bahrman, VP and Internal Audit Director (Retired), Global Financial Services Companies Mike Jacka and Paulette Keller show their expertise with the application of business process mapping in increasing customer service and satisfaction in this updated and expanded edition of this popular book. With clear, practical examples and applications, this book shows the writing talents of both authors, and it will be used over and over by those from all lines of industries and professions. Kudos for a job well done! Joan Pastor, PhD, Founding Partner, Licensed Industrial-Organizational Psychologist, JPA International, Inc., Beverly Hills, California

  *Quality in Business Process Modeling* John Krogstie,2016-10-27 This book covers the whole spectrum of modeling goals to achieve optimal quality in the process model developed. It focuses on how to balance quality considerations across

all semiotic levels when models are used for different purposes, and is based on SEQUAL, a framework for understanding the quality of models and modeling languages, which can take into account all main aspects relating to the quality of models. Chapter 1 focuses on the theoretical foundations, introducing readers to the topics of business processes and business process modeling, as well as the most important concept underlying the modeling of business processes. In turn, Chapter 2 addresses the quality of models in general and business process models in particular. Chapter 3 contains a specialization of SEQUAL for quality of business process models. In Chapter 4, examples of the practical uses of business process models are provided, together with the results of detailed case studies on how to achieve and maintain quality in business process models. Chapter 5 presents a process modeling value framework that demonstrates how to achieve more long-term and higher return on investment with regard to (business) process and enterprise models. Lastly, Chapter 6 reviews the main points of the book and discusses the potential for business process modeling in the future through its combination with other types of modeling. The book has two intended audiences. It is primarily intended for computer science, software engineering and information system students at the postgraduate level who want to know more about business process modeling and the quality of models in preparation for professional practice. The second audience consists of professionals with extensive experience in and responsibilities

related to the development and evolution of process-oriented information systems and information systems methodologies in general, who need to formalize and structure their practical experience or update their knowledge as a way to improve their professional activity. The book also includes a number of real-world case studies that make it easier to grasp the main theoretical concepts, helping readers apply the approaches described.

*The Art of Business Process Modeling* Martin Schedlbauer,2010 Information systems have become a critical part of the infrastructure of most, if not all, businesses, government organizations, and even individual households. To be useful, an information system must integrate and align with the way the business conducts its operations. By necessity this means that information systems construction requires an understanding of the organization's procedures, operations, and processes. Articulating, modeling, and managing business processes and workflows are pre-conditions to successful automation. Business processes are part of the fabric of the business and represent a strategic and critical intellectual asset that needs to be understood and proactively managed. Processes are often cross-functional and involve multiple systems, software applications, and human assets - including employees, customers, partners, and vendors. Processes must be formally defined and documented so that they can be practiced uniformly and consistently across the organization. Explicit articulation of processes is essential so that the

processes truly become intellectual property of the organization rather than being tied to a specific individual.Business process modeling (or BPM for short) is the activity of eliciting, documenting, modeling, and analyzing work procedures within an organization. To be successful, the business analyst must possess the necessary modeling skills and business knowledge to carry out these responsibilities.The first step in business process management is capturing and articulating the processes. This is done through process modeling. Once processes have been documented, then the organization can think about optimizing and eventually automating the processes. Optimization is done through a combination of manual analysis as well as automated simulation.This book describes the PROMAP methodology for articulating and modeling business processes. PROMAP is practical and based on over 20 years of experience in modeling.

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