

Benchmarking

Peter Bogetoft

Benchmarking Handbook B. Andersen, P.-G. Pettersen, 1995-12-31 Benchmarking is a powerful tool for improvement. It is one of the fastest-growing techniques for quality and performance improvement and attracts massive attention. Now, more than ever, there is a clear need for straightforward guidelines to help companies make the most of benchmarking. This book addresses that need.

The Benchmarking Book Tim Stapenhurst, 2009-06-04 With growing demands for increased operational efficiency and process improvement in organizations of all sizes, more and more companies are turning to benchmarking as a means of setting goals and measuring performance against the products, services and practices of other organizations that are recognized as leaders. The Benchmarking Book is an indispensable guide to process improvement through benchmarking, providing managers, practitioners and consultants with all the information needed to carry out effective benchmarking studies. Covering everything from essential theory to important considerations such as project management and legal issues, The Benchmarking Book is the ideal step-by-step guide to assessing and improving your company's processes and performance through benchmarking.

The Benchmarking Book Tim Stapenhurst, 2009 A practical, step-by-step guide to quality assurance and process improvement through benchmarking. It covers benchmarking across different industry areas, with detailed case studies to illustrate pitfalls and best practice.

Benchmarking Carol Jean McNair, Kathleen H. J. Leibfried, 1992 Praise for Benchmarking Benchmarking provides a practical, hands-on approach by a team that has been there. -Susan Anderson-Khleif, Group Education Manager, Digital Equipment Corporation Benchmarking continuously focuses on developing meaningful action plans to become 'Best-in-Class' in your business. -Rolf E. Soderstrom, Corporate Vice-President, Motorola, Inc. Praised as the most effective, thorough book on the subject today, Benchmarking shows you how to benchmark every aspect of your business, from new product development to operations and back office functions. You'll see how to use benchmarking successfully to achieve a competitive edge, target specific areas for maximum results, and further continuous improvement goals. Seasoned advice from the authors covers such topics as: Creating value from the customer's perspective How to develop both qualitative and quantitative benchmarks How to identify key performance drivers Realizing the most effective methods for implementing and managing a benchmarking initiative Numerous examples from companies such as Avon Products, AT&T, and Janssen Pharmaceutica are included to illustrate the power and diversity of successful benchmarking initiatives.

Best Practice Benchmarking Sylvia Codling, 1995 Benchmarking is potentially the most powerful weapon in the corporate armoury. It is the technique that enabled Cummins Engine Company to slash delivery time from eight months to eight weeks, Lucas to reduce the number of shopfloor grades at one of its sites from 17 to four, and British Rail to cut cleaning time for a 660-seat train to just eight minutes. In other companies, order processing time has been brought down from weeks to days, engineering drawings output doubled and inventory cut by two-thirds.

Systems Benchmarking Samuel Kounev, Klaus-Dieter Lange, J  akim von Kistowski, 2021-08-29 This book serves as both a textbook and handbook on the benchmarking of systems and components used as building blocks of modern information and communication technology applications. It provides theoretical and practical foundations as well as an in-depth exploration of modern benchmarks and benchmark development. The book is divided into two parts: foundations and applications. The first part introduces the foundations of benchmarking as a discipline, covering the three fundamental elements of each benchmarking approach: metrics, workloads, and measurement methodology. The second part focuses on different application areas, presenting contributions in specific fields of benchmark development. These contributions address the unique challenges that arise in the conception and development of benchmarks for specific systems or subsystems, and demonstrate how the foundations and concepts in the first part of the book are being used in existing benchmarks. Further, the book presents a number of concrete applications and case studies based on input from leading benchmark developers from consortia such as the Standard Performance Evaluation Corporation (SPEC) and the Transaction Processing Performance Council (TPC). Providing both practical and theoretical foundations, as well as a detailed discussion of modern benchmarks and their development, the book is intended as a handbook for professionals and researchers working in areas related to benchmarking. It offers an up-to-date point of reference for existing work as well as latest results, research challenges, and future research directions. It also can be used as a textbook for graduate and postgraduate students studying any of the many subjects related to benchmarking. While readers are assumed to be familiar with the principles and practices of computer science, as well as software and systems engineering, no specific expertise in any subfield of these disciplines is required.

Effective Management of Benchmarking Projects Mohamed Zairi, 2010-02-17 Effective Management of Benchmarking Projects shows you how to apply benchmarking to a variety of projects. Effective Management of Benchmarking Projects equips the project team or manager with all the necessary competence for managing projects effectively. This practical book begins with definitions of 'what to benchmark' and ends with a stimulating real case study where a benchmarking project was conducted by observing all the necessary rules and with total adherence to the various protocols. This book deals with the application of benchmarking. It gives real examples of effective applications from such companies as: Rank Xerox, D2D, American Express, Rover, Texas Instruments.

Benchmarking for Businesses 50MINUTES, 2015-09-17 Measure and improve your company's performance This book is a practical and accessible guide to understanding and implementing benchmarking, providing you with the essential information and saving time. In 50 minutes you will be able to: • Understand the different types of benchmarking and choose the best one for your company • Catch up with the competition by comparing their processes to your own and identifying the best practices • Use your results to make concrete improvements to your processes and procedures ABOUT 50MINUTES.COM | Management & Marketing 50MINUTES.COM provides the tools to quickly understand the main theories and concepts that shape the economic world of today. Our publications are easy to use and they will save you time. They provide elements of theory and case studies, making them excellent guides to understand key concepts in just a few minutes. In fact, they are the starting point to take action and push your business to the next level.

Benchmarking Robert C. Camp, 1989 The book that started it all is still a best-seller! Benchmarking is the master key to becoming the best. This groundbreaking reference is for middle managers in industry, not-for-profit organizations and government agencies, as well as quality improvement projects. Detailed examples show you how to relate benchmarking to your own circumstances. Reference guides help you get started. Case histories provide examples of actual benchmarking investigations from beginning to end. the author's personal tips will allow you,

with minimum effort, to effectively launch your quest for the best.

High Performance Benchmarking H. James Harrington, James S. Harrington, 1996 Benchmarking applications such as competitive product testing, reverse engineering, competitive analysis, process benchmarking.

Benchmarking in the Process Industries Munir Ahmad, Roger Benson, 2000 Aimed at introducing the subject of benchmarking to the process industries, this book is based on practical experience of over 2000 process plants. It provides guidance on how to benchmark, where to find the benchmarks, how to quantify the gaps intended and suggests the impact of improving manufacturing in the process industries. This book provides the framework, measures and industry world-class targets to allow organizations to maximise its potential.

Performance Evaluation and Benchmarking with Realistic Applications Rudolf Eigenmann, 2001 The book discusses rationales for creating and updating benchmarks, the use of benchmarks in academic research, benchmarking methodologies, the relation of SPEC benchmarks to other benchmarking activities, shortcomings of current benchmarks, and the need for further benchmarking efforts. Performance evaluation and benchmarking are of concern to all computer-related disciplines. A benchmark is a standard program or set of programs that can be run on different computers to give an accurate measure of their performance. This book covers a variety of aspects of computer performance evaluation, with a focus on Standard Performance Evaluation Corporation (SPEC) benchmarks. SPEC is a nonprofit organization whose members represent industry, academia, and other organizations. The book discusses rationales for creating and updating benchmarks, the use of benchmarks in academic research, benchmarking methodologies, the relation of SPEC benchmarks to other benchmarking activities, shortcomings of current benchmarks, and the need for further benchmarking efforts. Contributors Brian Armstrong, Frederica Darema, Edward S. Davidson, Sylvia Dieckmann, Jozo J. Dujmovic, Rudolf Eigenmann, J. Kelly Flanagan, Greg Gaertner, Jonathan Geisler, John Gustafson, Urs Hölzle, Shih-Hao Hung, Kathryn S. McKinley, Reinhard Riedl, Faisal Saied, Frank Sorenson, Mark Straka, Valerie Taylor, Olivier Temam, Rajat Todi, Reinhold Weicker

Performance Benchmarking Peter Bogetoft, 2013-01-04 In this book, Peter Bogetoft - THE expert on the theory and practice of benchmarking - provides an in-depth yet very accessible and readable explanation of the best way to do benchmarking, starting from the ground up. Rick Antle William S. Beinecke Professor of Accounting, Yale School of Management CFO, Compensation Valuation, Inc. I highly recommend this well-written and comprehensive book on measuring and managing performance. Dr. Bogetoft summarizes the fundamental mathematical concepts in an elegant, intuitive, and understandable way. Jon A. Chilingerian Professor, Brandeis University and INSEAD Bogetoft gives in his book Performance Benchmarking an excellent introduction to the methodological basis of benchmarking. Christian Parbøl Director, DONG Energy This book is the primer on benchmarking for performance management. Albert Birk Business Performance Manager, Maersk Oil This excellent book provides a non technical introduction for performance management. Misja Mikkers, Director, Dutch Health Care Authority With this very well written and comprehensive introduction to the many facets of benchmarking in hand, organizations have no excuse for not applying the best and cost effective benchmarking methods in their performance assessments. Stig P. Christensen Senior R&D Director, COWI

Benchmarking Peer-to-Peer Systems Wolfgang Effelsberg, Ralf Steinmetz, Thorsten Strufe, 2013-07-10 Peer-to-peer systems are now widely used and have become the focus of attention for many researchers over the past decade. A number of algorithms for decentralized search, content distribution, and media streaming have been developed. This book provides fundamental concepts for the benchmarking of those algorithms in peer-to-peer systems. It also contains a collection of characteristic benchmarking results. The chapters of the book have been organized in three topical sections on: Fundamentals of Benchmarking in P2P Systems; Synthetic Benchmarks for Peer-to-Peer Systems; and Application Benchmarks for Peer-to-Peer Systems. They are preceded by a detailed introduction to the subject.

Practical Benchmarking: The Complete Guide M. Zairi, P. Leonard, 2011-06-27 by Bob Camp The business improvement topic and quality tool called benchmarking is becoming widely understood and broadly applied. There are now application firms that exist in almost all segments of the economy including industrial either produce a product or a service, non-profit organizations such as healthcare, government and education. The approach is starting to spread around the globe with initiatives in Europe, Asia Pacific and South America. This is commendable and reassuring and must show that there is significant interest in the approach and that it works. What is missing, however, are books and reference material that are not solely prepared in the US where benchmarking started. These would include examples of applications relevant to the local area and industries. They would include references to articles written about benchmarking appearing in local publications. In this fashion those interested would have near hand case histories of the use of benchmarking and therefore become encouraged to use the technique. Zairi and Leonard have done the benchmarking community a real service by documenting the European view and application of benchmarking to a wide range of examples. But they have not stopped there. Their text includes treatment of a number of related facets of benchmarking that makes this a fairly thorough text.

Benchmarking for Competitive Advantage Robert J. Boxwell, 1994 Practical, concise, and easy to read, Benchmarking for Competitive Advantage explains what good benchmarking is and demonstrates how to plan and execute a benchmarking study and develop an action plan for implementing improvements based on the results.

Strategic Benchmarking Reloaded with Six Sigma Gregory H. Watson, 2008-03-31 A new update of the classic text on benchmarking Strategic Benchmarking Reloaded with Six Sigma updates benchmarking, the revolutionary business performance methodology, by adding statistical concepts from Six Sigma. These two methodologies combine to form a powerful platform for improving any company's overall performance. This new revision reviews the first twenty-five years of development in benchmarking and features new appendices, case studies, and topics, making this the most complete and comprehensive coverage of the subject available. Topics include: Stimulating business improvement with benchmarking Linking Six Sigma to strategic planning and benchmarking Understanding the essence of process benchmarking Making statistical comparisons in benchmarking Applying benchmarking results for maximum utility Reviewing lessons learned from old case studies Conducting a strategic benchmarking study Performing an operational benchmarking study Mainstreaming benchmarking into strategic planning Creating a sustainable benchmarking capability Plus: appendices covering the benchmarking code of conduct, operating procedures, and Web resources

Business Process Benchmarking Robert C. Camp, 1995 Camp's bestselling Benchmarking served as the premier resource for measuring corporate performance. Now his newest title, Business Process Benchmarking, provides the most up-to-date information to show readers how to conduct successful benchmarking projects. Includes Camp's renowned 10-step benchmarking process to achieve peak performance.

The Science of Computer Benchmarking Roger W. Hockney,1996-01-01 This book provides an introduction to computer benchmarking. Hockney includes material concerned with the definition of performance parameters and metrics and defines a set of suitable metrics with which to measure performance and units with which to express them. He also presents new ideas resulting from the application of dimensional analysis to the field of computer benchmarking.

Benchmarking for Nonprofits Jason Saul,2004-10-30 The no-cost way to improve your organization on a daily basis Most nonprofits are already benchmarking informally. This unique book defines a formal way to benchmark. You'll learn how to prepare your organization, measure performance, and implement best practices as well as learning the five key steps of benchmarking, the arguments against benchmarking—and why you should disregard them, how benchmarking differs from evaluation and assessment, how to form a benchmarking team, how to create a “success equation” that helps you measure your organization’s performance, how to make sure to measure what matters, how to choose your benchmarking partners—and what you can learn from the “wrong” partner, and how to overcome staff resistance to benchmarking. Practical tools help you benchmark what matters Real-world examples illustrate benchmarking in action. Exercises and worksheets guide you through processes such as drafting a benchmarking plan; identifying and analyzing the things in your organization that need improvement; prioritizing which processes to focus on; identifying your CTQ (critical to quality) outcomes; and more. The way to survive as a nonprofit in today’s market is to thrive. With so many organizations seeking the same dollars, only the best will endure. Benchmarking ensures that your organization is always operating at peak performance. It’s something you can’t afford not to do—especially since you can do it for free!

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