

# **Silverhawk Software**

**Nikhilesh Krishnamurthy,Amitabh Saran**

## **Value Realization from Efficient Software Deployment**

Alex Louwe Kooijmans, Anshu Kak, Shaun A. Crain, Andrej

Crepinsek, Venkata Gadepalli, Ian Hall, IBM Redbooks, 2011-10-25

Many companies have a complex process for purchasing software that is required by IT projects, or better, by the business. Usually software is purchased by a centralized procurement function, and is either purchased on a project-by-project basis or as a large periodic software contract. Unfortunately purchasing software products does not automatically mean that these products are exploited throughout the organization providing the maximum possible value to the business units. Several issues call for a structured approach that gets the most business value out of software already purchased. The objectives of this approach are to: Create maximum awareness throughout the organization of the software purchased. Track software use in IT projects and act if products are not used at all, used improperly, or insufficiently used. Facilitate use of software products in projects, especially when software products are complex and require a lot of integration. We can summarize the overall objective of this approach as ensuring that the business units in an organization obtain the maximum possible value of software products purchased, which is also the scope of this IBM® Redbooks® publication.

## **Software Process Improvement and Management:**

**Approaches and Tools for Practical Development** Fauzi,

Shukor Sanim Mohd, 2011-11-30 Over the past decade, there has been an increase in attention and focus on the discipline of software engineering. Software engineering tools and techniques have been developed to gain more predictable quality improvement results. Process standards such as Capability Maturity Model Integration (CMMI), ISO 9000, Software Process Improvement and Capability dEtermination (SPICE), Agile Methodologies, and others have been proposed to assist

organizations to achieve more predictable results by incorporating these proven standards and procedures into their software process. Software Process Improvement and Management: Approaches and Tools for Practical Development offers the latest research and case studies on software engineering and development. The production of new process standards assist organizations and software engineers in adding a measure of predictability to the software process. Companies can gain a decisive competitive advantage by applying these new and theoretical methodologies in real-world scenarios. Researchers, scholars, practitioners, students, and anyone interested in the field of software development and design should access this book as a major compendium of the latest research in the field.

Introduction to Software Packages Sheila Frankel, 1984

Design for Trustworthy Software Bijay K. Jayaswal, Peter C. Patton, 2006-08-31 ASQ 2007 CROSBY MEDAL WINNER! An Integrated Technology for Delivering Better Software—Cheaper and Faster! This book presents an integrated technology, Design for Trustworthy Software (DFTS), to address software quality issues upstream such that the goal of software quality becomes that of preventing bugs in implementation rather than finding and eliminating them during and after implementation. The thrust of the technology is that major quality deployments take place before a single line of code is written! This customer-oriented integrated technology can help deliver breakthrough results in cost, quality, and delivery schedule thus meeting and exceeding customer expectations. The authors describe the principles behind the technology as well as their applications to actual software design problems. They present illustrative case studies covering various aspects of DFTS technology including CoSQ, AHP, TRIZ, FMEA, QFD, and Taguchi Methods and provide ample questions and exercises to test the readers understanding of the material in addition to detailed examples of the applications of the technology. The book can be used to impart organization-wide

learning including training for DFTS Black Belts and Master Black Belts. It helps you gain rapid mastery, so you can deploy DFTS Technology quickly and successfully. Learn how to • Plan, build, maintain, and improve your trustworthy software development system • Adapt best practices of quality, leadership, learning, and management for the unique software development milieu • Listen to the customer's voice, then guide user expectations to realizable, reliable software products • Refocus on customer-centered issues such as reliability, dependability, availability, and upgradeability • Encourage greater design creativity and innovation • Validate, verify, test, evaluate, integrate, and maintain software for trustworthiness • Analyze the financial impact of software quality • Prepare your leadership and infrastructure for DFTS Design for Trustworthy Software will help you improve quality whether you develop in-house, outsource, consult, or provide support. It offers breakthrough solutions for the entire spectrum of software and quality professionals—from developers to project leaders, chief software architects to customers. The American Society for Quality (ASQ) is the world's leading authority on quality which provides a community that advances learning, quality improvement, and knowledge exchange to improve business results, and to create better workplaces and communities worldwide. The Crosby Medal is presented to the individual who has authored a distinguished book contributing significantly to the extension of the philosophy and application of the principles, methods, or techniques of quality management. Bijay K. Jayaswal, CEO of Agilent Consulting Group, has held senior executive positions and consulted on quality and strategy for 25 years. His expertise includes value engineering, process improvement, and product development. He has directed MBA and Advanced Management programs, and helped to introduce enterprise-wide reengineering and Six Sigma initiatives. Dr. Peter C. Patton, Chairman of Agilent Consulting Group, is Professor of Quantitative Methods and Computer Science at the University of

St. Thomas. He served as CIO of the University of Pennsylvania and CTO at Lawson Software, and has been involved with software development since 1955.

Winning with Software Watts S. Humphrey, 2001-12-20 Every senior executive needs to read this book. --Robert Musson Vice President, Business Strategy Cenus Technologies An informative book for any business person (not just technologists) who has ever been associated or involved with a software development effort and thought 'there must be a better way!' Watts has provided that better way-- the PSP/TSP, and a great book. --Roy Kinkaid, Head of Continuous Improvement and Software Quality Assurance, EBS Dealing Resources Watts Humphrey is the well-known author of methods and models widely used by organizations, teams, and individuals to improve the efficiency and effectiveness of software development. In Winning with Software, he shows corporate executives and senior managers why software is both a business problem and a business opportunity. This book is extremely well written and targets the right audience. I plan to buy a copy for each of my executives. --Kevin J. Berk, Director, Process Improvement, Total Quality Systems Humphrey, drawing on his own extensive executive and management experience, first demonstrates the critical importance of software to nearly every business, large and small. He then outlines seven steps needed to gain control of a software operation and transform it into a professional, businesslike engineering function. Failure to recognize the importance of software, and to take charge of its development process, runs the risk of damaging the entire business. By contrast, Humphrey relates the substantial benefits real organizations have obtained from such awareness and control, and he concludes with an analysis of the impressive financial returns the recommended transformations typically yield. This is a great book that will play a valuable role. It has excellent anecdotes that illustrate the points being made, as well as good examples depicting the problems faced by teams and managers. I

look forward to sharing it with my colleagues. --Steven Sliwa, President & CEO, Insitu Group Inc. and former President of Embry-Riddle University The logical approach, the high level explanations, and the application of real-life experiences make the book not only credible but easily understood. If a large number of CEOs don't at least try out the book's concepts, I will be greatly surprised. --David Webb Software Engineering Project Manager, Hill Air Force Base

*Software Portability with Imake* Paul DuBois, 1996-09 Ideal for X and UNIX programmers who want their software to be portable, this edition covers the current version of the X Windows System (X11R6.1), using Imake for non-UNIX systems such as Windows NT, and some of the quirks about using Imake under Open Windows/Solaris. Several sample sets of configuration files are described and are available free over the Net.

**Cleanroom Software Engineering** Stacy J. Prowell, Carmen J. Trammell, Richard C. Linger, Jesse H. Poore, 1999-03-09 Cleanroom software engineering is a process for developing and certifying high-reliability software. Combining theory-based engineering technologies in project management, incremental development, software specification and design, correctness verification, and statistical quality certification, the Cleanroom process answers today's call for more reliable software and provides methods for more cost-effective software development. Cleanroom originated with Harlan D. Mills, an IBM Fellow and a visionary in software engineering. Written by colleagues of Mills and some of the most experienced developers and practitioners of Cleanroom, Cleanroom Software Engineering provides a roadmap for software management, development, and testing as disciplined engineering practices. This book serves both as an introduction for those new to Cleanroom and as a reference guide for the growing practitioner community. Readers will discover a proven way to raise both quality and productivity in their software-intensive products, while reducing costs. Highlights Explains basic Cleanroom theory

Introduces the sequence-based specification method Elaborates the full management, development, and certification process in a Cleanroom Reference Model (CRM) Shows how the Cleanroom process dovetails with the SEI's Capability Maturity Model for Software (CMM) Includes a large case study to illustrate how Cleanroom methods scale up to large projects.

Software Without Borders Steve Mezak, 2006 When everything goes right, you end up with high-quality software in half the time for a fraction of the cost. But over 50% of offshore outsourcing projects do not achieve their cost-saving goals or timelines . . . or just fail completely. The mistakes and missteps are costly and painful, but NOW you don't have to go there. This book shows you step-by-step how to make software development outsourcing work, from concept to completion. You'll discover how to: Choose the right vendor quickly and confidently? Stay in control of your outsourced software development project ? Achieve on-time, on-scope, and on-budget results ? Fiercely protect your intellectual property? Decide when to create a subsidiary for even greater savings

**Managing Software Projects** Frank F. Tsui, 2004 Computer Architecture/Software Engineering

**Introduction to the Team Software Process(sm)** Watts S. Humphrey, 1999-08-24 Watts Humphrey is the visionary behind the Capability Maturity Model (CMM)(R) and the Personal Software Process (PSP) (sm). The CMM contains a framework for software process improvement at the organizational level. The PSP builds the self-discipline needed for individual programmers to work efficiently and effectively. The author's new Team Software Process (TSP) (sm) details methods to guide the formation of software development teams, to motivate their work, and to enhance their productivity. This book describes an introductory version of TSP, ideal for smaller projects but also useful for learning basic techniques and procedures that apply to other development projects. Methods presented include: how to

establish roles; how to conceive, design, and plan a project; how to track and report on progress. The book walks readers through a complete development cycle, illustrating: how best to use the talents at hand; how to formulate well-defined goals; how to coordinate activities for maximum progress; how to promote effective communication; how to alleviate many of the conflicts that undermine teamwork. Team members should not have to expend valuable time and energy reinventing ways to organize and run their team. By following a proven process, the team will more quickly be able to focus on the successful completion of the project itself. To help a team course apply these methods, the book provides two project exercises, with prescribed development goals and team roles.

*Computer Software Management* Dennis W. Fife, 1977

**Successful Packaged Software Implementation** Christine B. Tayntor, 2016-04-19 Successful Packaged Software Implementation guides IT departments through the selection and implementation of packaged software, pointing out potential pitfalls and how to avoid them. Offering a step-by-step approach, this volume begins with an assessment as to whether packaged software is the correct solution. It then analyzes the product selection

*Managing the Unmanageable* Mickey W. Mantle, Ron Lichty, 2019-11-12 The Essential Guide to Effectively Managing Developers So You Can Deliver Better Software—Now Extensively Updated “Lichty and Mantle have assembled a guide that will help you hire, motivate, and mentor a software development team that functions at the highest level. Their rules of thumb and coaching advice form a great blueprint for new and experienced software engineering managers alike.” –Tom Conrad, CTO, Pandora “Reading this book’s nuggets felt like the sort of guidance that I would get from a trusted mentor. A mentor who I not only trusted, but one who trusted me to take the wisdom, understand its limits, and apply it correctly.” –Mike Fauzy, CTO, FauzyLogic Today, many



software projects continue to run catastrophically over schedule and budget, and still don't deliver what customers want. Some organizations conclude that software development can't be managed well. But it can—and it starts with people. In their extensively updated *Managing the Unmanageable*, Second Edition, Mickey W. Mantle and Ron Lichty show how to hire and develop programmers, onboard new hires quickly and successfully, and build and nurture highly effective and productive teams. Drawing on over 80 years of combined industry experience, the authors share Rules of Thumb, Nuggets of Wisdom, checklists, and other Tools for successfully leading programmers and teams, whether they're co-located or dispersed worldwide. This edition adds extensive new Agile coverage, new approaches to recruitment and onboarding, expanded coverage of handling problem employees, and much more. Whether you're new to software management or you've done it for years, you'll find indispensable advice for handling your challenges and delivering outstanding software. Find, recruit, and hire the right programmers, when you need them Manage programmers as the individuals they are Motivate software people and teams to accomplish truly great feats Create a successful development subculture that can thrive even in a toxic company culture Master the arts of managing down and managing up Embrace your role as a manager who empowers self-directed agile teams to thrive and succeed Register your book for convenient access to downloads, updates, and/or corrections as they become available. See inside book for details.

**Common Software Development Mistakes Made by Managers and Developers** Ambrose O. Akpotaire, 2009-11-11  
Poor quality software is so prevalent today that it is accepted as the norm. Unfortunately, this condition comes at a very high cost by way of business disruption and high levels of technical support. The cause of poor quality is partially due to developers but more management and total organizational culture. Therefore, the solution to eliminating poor quality involves new thinking on the

part of users, quality assurance testers, all levels of management, the organizational culture and software engineers. This book highlights each player's current contributions to low quality and how to remedy them.

Building Software Nikhilesh Krishnamurthy,Amitabh Saran,2007-09-07 Novel in its approach to software design, development, and management, Building Software: A Practitioner's Guide shows you how to successfully build and manage a system. The approach the authors recommend is a simple, effective framework known as Solution Engineering Execution (SEE). Through SEE, you create a successful solution by following a high

**How to Succeed in the Enterprise Software Market** Craig Le Clair,2005-01-01 This book provides a clear and simple framework to help software companies understand enterprise-level information systems, and help them build software products compatible with organizations, humans, and complex customer environments--Provided by publisher.

*Applied Software Project Management* Andrew Stellman,Jennifer Greene,2005-11-18 If you're looking for solid, easy-to-follow advice on estimation, requirements gathering, managing change, and more, you can stop now: this is the book for you.--Scott Berkun, Author of The Art of Project Management What makes software projects succeed? It takes more than a good idea and a team of talented programmers. A project manager needs to know how to guide the team through the entire software project. There are common pitfalls that plague all software projects and rookie mistakes that are made repeatedly--sometimes by the same people! Avoiding these pitfalls is not hard, but it is not necessarily intuitive. Luckily, there are tried and true techniques that can help any project manager. In *Applied Software Project Management*, Andrew Stellman and Jennifer Greene provide you with tools, techniques, and practices that you can use on your own projects right away. This book supplies you with the

information you need to diagnose your team's situation and presents practical advice to help you achieve your goal of building better software. Topics include: Planning a software project Helping a team estimate its workload Building a schedule Gathering software requirements and creating use cases Improving programming with refactoring, unit testing, and version control Managing an outsourced project Testing software Jennifer Greene and Andrew Stellman have been building software together since 1998. Andrew comes from a programming background and has managed teams of requirements analysts, designers, and developers. Jennifer has a testing background and has managed teams of architects, developers, and testers. She has led multiple large-scale outsourced projects. Between the two of them, they have managed every aspect of software development. They have worked in a wide range of industries, including finance, telecommunications, media, nonprofit, entertainment, natural-language processing, science, and academia. For more information about them and this book, visit [stellman-greene.com](http://stellman-greene.com)

### **Standardized Development of Computer Software:**

**Methods** Robert C. Tausworthe, 1976

*Introduction to Software Process Improvement* Gerard O'Regan, 2010-12-16 This textbook is a systematic guide to the steps in setting up a Capability Maturity Model Integration (CMMI) improvement initiative. Readers will learn the project management practices necessary to deliver high-quality software solutions to the customer on time and on budget. The text also highlights how software process improvement can achieve specific business goals to provide a tangible return on investment. Topics and features: supplies review questions, summaries and key topics for each chapter, as well as a glossary of acronyms; describes the CMMI model thoroughly, detailing the five maturity levels; provides a broad overview of software engineering; reviews the activities and teams required to set up a CMMI improvement initiative; examines

in detail the implementation of CMMI in a typical organization at each of the maturity levels; investigates the various tools that support organizations in improving their software engineering maturity; discusses the SCAMPI appraisal methodology.

**Dynamics of Software Development** Jim McCarthy,1995  
Opening moves; The organization; The competition; The customer; The design; Development; The middle game; Ship mode; The launch; Appendix; Index.

**Silverhawk Software** Book Review: Unveiling the Magic of Language

In an electronic digital era where connections and knowledge reign supreme, the enchanting power of language has be apparent than ever. Its capability to stir emotions, provoke thought, and instigate transformation is truly remarkable. This extraordinary book, aptly titled "**Silverhawk Software**," published by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound affect our existence. Throughout this critique, we shall delve into the book is central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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